“To make customers happy, we have to make sure our employees are happy first.”

- Tony Hsieh, Zappos
“Culture is how organizations ‘do things’.”

- Robbie Katanga
“Organizational culture is the sum of values and rituals which serve as ‘glue’ to integrate the members of the organization.”

- Richard Perrin
“If you are lucky enough to be someone’s employer, then you have a moral obligation to make sure people do look forward to coming to work in the morning.”

– John Mackey, Whole Foods
“Our number one priority is company culture. Our whole belief is that if you get the culture right, most of the other stuff will just happen naturally on its own.”

-David Hassell
“Organizational culture is civilization in the workplace.”

- Alan Adler
“Coming together is a beginning; keeping together is progress; working together is success.”

– Henry Ford
“The customs, rituals, and values shared by the members of an organization.”

- Collins Dictionary
"The culture of any organization is shaped by the worst behavior the leader is willing to tolerate."

-Gruenter and Whitaker
“Culture eats strategy for breakfast.”

-Peter Drucker
“To make customers happy, we have to make sure our employees are happy first.”

– Tony Hsieh, Zappos
Asking for a Friend: Tough Questions (& Honest Answers) About Organizational Culture

Susan Brown, Chapel Hill Public Library
Chris Warren, Auburn Public Library
Megan Egbert, Meridian Library District
Richard Kong, Skokie Public Library
Is "asking for a friend" just a way people can nonchalantly ask a question while making it seem like someone else asked? Asking for a friend

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Susan @658point8

Chris @cswarren321

Megan @meganegbert

Richard @kongtemplation

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